

Useful phone numbers

Landline 01978 758682

Paul 07506 922 447

Pat 07469 186 747



The Vintage VW Camper Hire Co.

Terms and Conditions of Booking and Hire 2018

Those applicable to wedding hires are limited to the terms and conditions highlighted in red.

This agreement is made between Split the Difference of Pen y Garn, Ffordd Uchaf, Gwynfryn, Wrexham, LL11 5UN and the persons signing the booking form. Thereafter called The Hirer

1. To drive the VW Campervan you need: -

- To be 25-75 years of age (If outside these, then we will refer for approval by insurers)
- To hold a full valid driver's licence, held for a minimum of 2 years
- Have a maximum of 6 penalty points
- To have two forms of identity, including proof of permanent address
- Be fit and capable to drive

2. Included in the Price: -

- Fair use mileage. We recommend a max of 70 miles per day. Odometers will be checked on pick up and return. Any excess mileage will be charged at £1 per mile.
- Travel in mainland UK only. You are not allowed to take the vehicle on any ferry, even to UK destinations such as Isle of Man.
- All gas for cooking and heating
- Fully comprehensive insurance for one driver (additional driver at a cost of £50)
- UK Breakdown cover
- Use of all on board equipment
- Extras as specified on the booking form

3. Security Deposit

- A £500 security deposit is required before the vehicle is handed over. This should be paid by the main driver's credit or debit card or via bank transfer, to validate the insurance.
- The security deposit may be increased at the discretion of the insurers for hirers who do not meet the conditions in section 1 above.
- This will be refunded within 7 working days of the end of the hire period, provided the vehicle is returned on time, to the agreed location, in the same condition as it was when picked up i.e. With the interior and all equipment and utensils clean and undamaged; With the exterior, including wheels and tyres, undamaged; With a full tank of unleaded fuel.
- The cost of rectifying any damage to the campervan exterior or interior will be deducted from the security deposit.

4. Hire Collection and Return Times

- **Weekly hire**
 - Collect on Friday or Monday from 2.30pm and return Friday or Monday by 10.00am
- **Long Weekend Hire**
 - Collect on Friday from 2.30pm and return Monday by 10.00am
- **Mid-Week Break**
 - Collect on Monday from 2.30pm and return on Friday by 10.00am

- Pick up times will be allocated on final confirmation to suit both parties
- By returning the vehicle late, you will not be insured and therefore committing a motoring offence. It will also impact adversely on the next hirer. Any accident to the interior or exterior of the hire vehicle will be repaired at the hirer's cost and be taken from the security deposit once suitable quotations for such repairs have been obtained.
- Should you be involved in an accident, please obtain names and addresses of all parties concerned and any witnesses.
- A full report of the accident must be submitted, to Split the Difference, within 3 days of occurrence.
- The full security deposit is the excess on the vehicle insurance policy and is in force by the insurers, should you be involved in an accident.
- Damage to tyres and wheels is not covered by the insurance and will be the responsibility of the hirer to repair or replace as necessary.

12. Breakdown

- In the event of a breakdown, please call Split the Difference (01978 758682, Paul on 07506922447 or Pat on 07469186747). We may be able to assist over the phone, with roadside repairs, to help you get on your way.
- If the breakdown is due to operator error, e.g. locking the keys in the campervan or leaving the lights on and flattening the battery, PLEASE DO NOT CALL THE BREAKDOWN SERVICE. Please call us instead. We are allowed one call out per van per year and we would prefer to keep the call out, in reserve, in case of an emergency. If you do call the Breakdown Service for this type of 'operator error' breakdown- we will levy a £75 charge, deductible from your security deposit.
- If we advise you to call the breakdown service, then the number is in your information pack. If the vehicle cannot be repaired by the breakdown service or garage, we may be able to provide an alternative vehicle. If no vehicle is available from Split the Difference, we will refund the remaining days' hire costs. No additional costs or compensation for loss of days will be accepted by Split the Difference.

13. Definitions

- **"This agreement" means: - The Rental Agreement (Booking Confirmation), The Insurance Motor Rental Agreement (Driver Insurance Form), and these Terms and Conditions. In the event of any discrepancy between any Split the Difference literature, the wording of these terms prevail.**
- **Split the Difference means Split the Difference, the Vintage VW Camper Hire Company, owned by Pat Williamson of Pen y Garn, Ffordd Uchaf, Gwynfryn, Wrexham, LL11 5UN.**
- **Customer** means the person nominated as the hirer under the heading 'Main Driver' on the Booking Form and the person responsible for all charges.
- **Rental Period** means the period of hire referred to under the heading 'Hire Period' on the Booking Form or any agreed variation thereof and any additional period during which the vehicle is in the customer's possession or control.
- **Vehicle** means the vehicle described under the heading 'Our Vans' on our website (www.split-the-difference.co.uk) or described by name on correspondence. This includes all fitted equipment and furniture, accessories, tyres and wheels and any optional accessories or equipment taken out at the time of hire.

14. Miscellaneous

The hirer is responsible for: -

- **All rental charges**
- **The security deposit**
- **Valeting fee of £100 if the campervan is not returned with the interior and equipment in a clean and usable condition.**
- **All parking fines, other fines or penalties**
- **Any accidents, including third party property damage, not reported on return of the camper**

- Any administration costs associated with any of the above in relation to the vehicle during the rental period.

Total charges as set out therein are not final. The hirer will be responsible for any shortfall in charges to Split the Difference. Equally, any overcharge will be refunded to the hirer by Split the Difference.

These Terms and Conditions are governed in all respects by English Law and the parties submit to the jurisdiction of the English Courts.